

RICH ROBINSON

rich@richr.org • www.richr.org

EMPLOYMENT

SEP 2014—Present
Lead Software Specialist
The TJX Companies, Inc.

Lead Software Specialist:

- Production support for MQ version 8.0
- Implementation of Mainframe GUI tools
- Implementation of BMC Mainview Explorer
- Infrastructure tuning to reduce CPU and other system resource costs
- Support for all infrastructure upgrades including z/OS 2.2, BMC Mainview, IMS 14, and DB2 11

SEP 2009—SEP 2014
Mainframe Systems
Programmer Lead
JPMorgan Chase & Co.

Team Lead - Mainframe online systems:

- CICS and MQ production support
- IBM System Z Mastery Certified
- IBM Certified System Administrator WebSphere MQ
- Mainframe security: RACF and ACF2
- Hands-on experience with REXX, JCL, JES, ISPF, TSO, OMVS, SMP/E, SDSF, and Mainview
- MQ system architecture and design for zSeries and iSeries

MAR 2007—AUG 2009
Web Developer
Brigham Young University

Developed, maintained, and redesigned student website:

- Worked in a team to redesign the whole website using ASP.NET to be more dynamic and maintained by content managers
- Supported web, print, and file servers on Windows Server; maintained and upgraded IIS & SQL Server components
- Built SQL Server data-driven apps: student conference manager, equipment reservation tool, class catalogue, and study group creation and coordination app

JUN 2008—AUG 2008
Web/Application Developer
JPMorgan Chase & Co.

Short-term contract. Worked with a team to develop a performance monitoring website, with data-driven, dynamic graphs and charts for IBM mainframes. The website shows performance data by sysplex, CEC, LPAR, CICS region, MQ Queue Manager, WAS cell etc.

EXPERIENCE

FEB 2008—PRESENT
Founder
Windows Guides

Active Windows tips site and community:

- Server administrator: Cent OS, Apache, MySQL, and PHP
- Web developer: PHP, CSS 3, HTML 5, and JavaScript
- Cross-browser/platform and strict XHTML 1.0 transitional
- 27,000 daily RSS subscribers; 6000 members

<http://mintywhite.com>

2008-2009 Cofounded a startup providing mobile application development for
Co-Founder iPhone, Android, and Windows Mobile.
Snapp Software L.L.C.

2008—Present Author of five technical books
Technical Writer

<http://books.mintywhite.com>

EDUCATION

Brigham Young University Bachelor of Science: Information Systems

SKILLS

Mainframe zSeries 9 years' experience with IBM z/OS
9 years' experience with MQ
4 years' experience with MQ Managed File Transfer

- IBM System z Mastery Certified
- IBM Certified System Administrator WebSphere MQ

5 years' experience with CICS

Software IBM MQ, CICS Transaction Server, IBM WebSphere MQ Managed File Transfer, BMC Mainview
Linux, Apache, and Plesk

Web Development PHP, HTML 5, CSS 3, JavaScript, AJAX

AWARDS

Microsoft MVP Award: Windows Consumer–Expert (2009, 2010, 2011)